



Thank you for taking the time to complete our quotation enquiry form for a HomeSecure Security System.

HomeSecure is part of the home security products provided by Classic Security Solutions Ltd. We specialise in the design, installation and maintenance of all types of quality electronic security systems including Intruder Alarms and CCTV systems and *have been in business for over 20 years.*

On the following pages you will find a detailed specification of our HomeSecure system along with other items that can increase the security of your property.

Installing the most advanced, technologically superior security products is only effective when partnered with the best quality assured backup, support and service available. That is why we are dedicated to providing 100% satisfaction at all times. ***Our commitment to quality and customer service is second to none.*** – Whenever you need us we will be there for you 24 hours a day, 365 days a year.

Your peace of mind is our business. A crucial element when considering having any security system installed is to ensure that you choose a security installation company that is **NSI GOLD approved** and **Quality assured**. NSI are the security industries main governing body and carry out regular inspections and checks, to ensure our installations are carried out to the most exacting standards. A poorly installed system can mean many call-backs to rectify faults, which are a nuisance and inconvenience. A quality installation of our HomeSecure system will ensure an efficient security system all year round. *NSI companies can achieve one of three statuses, bronze, silver or gold. We have achieved the highest possible accolade, GOLD status. This is only achieved and maintained by supplying the heights standard in quality and service.*

We are recognised installed by The Metropolitan and Essex police, NSI (National Security Inspectorate) and BSIA (British Security Industry Association).

If you would like to discuss your system in person please do not hesitate to contact us on 020 8507 7771.



INTRUDER ALARMS

CCTV

ACCESS CONTROL

**AUTOMATED
GATES & BARRIERS**

FIRE ALARMS

**NURSE/WARDEN
CALL**

**RedCARE
GSM MONITORING**

SMOKE CLOAK



Unit 25
River Road Business Park
River Road
Barking, Essex IG11 0EA

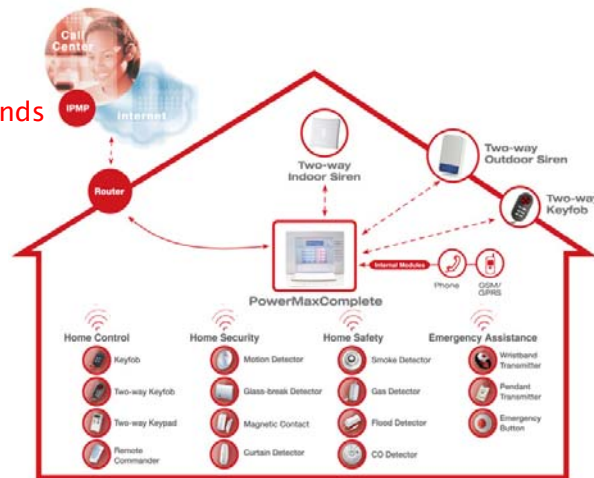
tel. 020 8507 7771
fax. 020 8507 7772
email. ray@classicUK.com



THE SYSTEM

Your HomeSecure security system is a state of the art wireless burglar alarm medical and smoke detection system which can be expanded at any time. This is not just a security system, the system can also monitor and report on;

- Smoke Detectors
- CO detectors
- Gas detectors
- Medical pendants
- Emergency assistance wrist bands
- Flood detectors
- Temperature detectors





Our Accreditation and awards

NSI Gold Standard

The National Security Inspectorate is the specialist approvals and certification body that inspects companies providing home security, business security and fire safety services. Choosing an NSI approved company ensures that you are choosing a company to the highest recognised industry standards as demanded by the Police, Fire and Rescue Services and insurance industry. As a UKAS accredited certification body, NSI approves companies provide quality solutions across the security and fire sector.



We achieved recognition NSI in 1994 and have continually held the highest approval status; **GOLD**. This is only achieved by continually striving to provide excellent service and management, along with the best technical ability and staff training. We are inspected every six months where the NSI auditors check our systems and how we operate, thorough checks are made on all staff to ensure they are security screened to the highest level.

BSIA

The British Security Industry Association is the trade association for the private security industry in the UK. The approach of the Police and insurers has a major impact on procedures that we have to follow, and general public attitudes towards alarm systems. Consequently, the BSIA spends a great deal of time liaising with organisations such as the Police, the Association of British Insurers and the Insurers Property Crime Research Group. The BSIA also has a close involvement in standards development for intruder alarms systems, and works with inspection and accreditation bodies to ensure that the industry's needs are met.



EXOR

Exor's services enable organisations to meet their compliance and procurement policies across a wide range of areas, including efficiency, economic development, regeneration and risk management. Since its launch Exor has become one of the leading independent providers of supply chain risk management solutions in the UK.



CONSTRUCTION LINE

By providing an up-to-date register of pre-qualified suppliers for construction contracts, Construction line is a commonsense solution that 8,000 buyers from over 2,000 organisations are already making the most of. Construction line pre-qualify all of its suppliers to government standards, and maintain relationships with a range of industry, ePurchasing and Government partners to ensure that we remain relevant to procurement professionals within the construction industry. Construction line is a Public-Private Partnership between Capita and the Department for Business Innovation & Skills.



ISO 9002 quality assured

ISO 9002 is an international standard recognised around the world for quality management. To retain this accreditation we are inspected annually, our procedures and complaints are scrutinised and only when satisfied we retain our status.





DESIGN SPECIFICATION

The following specification is an automatic quotation provided via the intranet. This is a basic design specification and additional equipment may be required to fully protect your property. The information below is for guide only, before your system is installed a surveyor will visit your property and provide a detailed specification tailored to your property.

Home Secure Bronze

The internal and external siren will trigger, giving an audible warning to the intruder and local residents that an intrusion is in progress. This type of system is typically called BELLS ONLY. The Bronze System can be upgraded at any time to a silver or gold system

ENTRY/EXIT ZONES

1. One white wireless magnetic reed contact will be located on the front entry/exit door.

IMMEDIATE ZONES

2. One wireless passive infrared detector located in area one and positioned in the corner of the room.
3. One wireless passive infrared detector located in area two and positioned in the corner of the room.

All detectors have the following protection to prevent false alarms: White light filter to protect against sudden glare, automatic temperature compensation for gradual heat change, selectable pulse count for sensitive areas, EMI and RFI to protect against environmental disturbances. Detectors will be positioned at ceiling height at an approximately 2.4 metres, giving general trap protection against intruders of 15 metres x 90 degrees.



CONTROL EQUIPMENT

1. One HomeSecure wireless control panel with emergency back-up power supply will be located within the entrance area and located by an existing 230 volts electric pluck socket. You will use this key pad to operate the system and full instructions will be provided and training given on the day of installation.



The system is operated by using four digit code for Bronze, Silver and Gold systems. Gold + systems utilise a fob as this is a police requirement and only applicable if you want your system connected to the police. You can also set and unset your system using the optional radio remote.

SIGNALLING EQUIPMENT

1. One internal siren is located within the main control panel to omit a warning sound on activation of the alarm.
2. One external 115db siren will be located on the external side of the property. This gives a clear indication to a potential burglary that you home is professionally protected with HomeSecure. On activation of the alarm the siren will omit a high level warning tone to inform neighbours of a potential burglary.



Home Secure *Silver*

The silver system is equal to Bronze with the following enhancements.

The internal and external siren will trigger, giving an audible warning to the intruder and local residents that an intrusion is in progress. The system will then inform you via SMS text message to your mobile phone that the alarm has activated. The Silver System can be upgraded at any time to a Gold system.

The silver system also includes one remote annual service where we will link in to your system from our secure computer system and check that everything is functioning correctly.

We are also able to remotely link in to your system to diagnose any issues that may occur. We will be able to diagnose any developing faults fast. With remote assistance we will be able to assist you on any unusually activity when people operate the system

Home Secure *Gold*

The Gold system is equal to Bronze with the following enhancements.

The internal and external siren will trigger, giving an audible warning to the intruder and local residents that an intrusion is in progress. The system will then inform our dedicated alarm receiving centre that the alarm has activated. Our dedicated personnel will this contact you or one of your nominated key holders that the alarm has activated. We will ask you to supply telephone numbers of a minimum of two people who can be contacted in the event of an activation. The Gold System can be upgraded at any time to a Gold *plus* system.



The Gold system also includes two remote annual services where we will link in to your system from our secure computer system and check that everything is functioning correctly. A report is emailed to you for your records.

We are also able to remotely link in to your system to diagnose any issues that may occur. We will be able to diagnose any developing faults fast. With remote assistance we will be able to assist you on any unusually activity when people operate the system and email you a activity report. The maximum reports are limited to two.

Home Secure *Gold plus*

The Gold plus system is equal to Gold with the following enhancements.

The internal and external siren will trigger, giving an audible warning to the intruder and local residents that an intrusion is in progress. The system will then inform our dedicated alarm receiving centre that the alarm has activated. Our dedicated personnel will then contact you or one of your nominated key holders that the alarm has activated. If two separate detectors are activated our dedicated personnel will also inform the police.

We will ask you to supply telephone numbers of a minimum of two people who can be contacted in the event of an activation.

The Gold Plus system also includes one remote annual services where we will link in to your system from our secure computer system and check that everything is functioning correctly and one physical visit by our fully trained and security cleared technicians. A report is emailed to you for your records.

We are also able to remotely link in to your system to diagnose any issues that may occur. We will be able to diagnose any developing faults fast. With remote assistance we will be able to assist you on any unusually activity when people operate the system and email you a activity report. The maximum reports are limited to two.

The cost of your HomeSecure system is based upon the system type you choose (Bronze, Silver, Gold or Gold Plus). The cost for each system is listed below. Also listed are additional enhancements that can be added to your HomeSecure system.

Home Secure	<i>Bronze</i>	<i>£540.00</i>
Home Secure	<i>Silver</i>	<i>£660.00</i>
Home Secure	<i>Gold</i>	<i>£780.00</i>
Home Secure	<i>Gold Plus</i>	<i>£870.00</i>



All prices include VAT, installation and 12 months warranty.

ADDITIONAL SECURITY ENHANCMENTS



Remote set fob and panic button. This small remote can be used to set and unset your and can also be programmed summons assistance in the event of an emergency. Ideal for elderly parents or people with mobility problems.
Cost £55.00 each



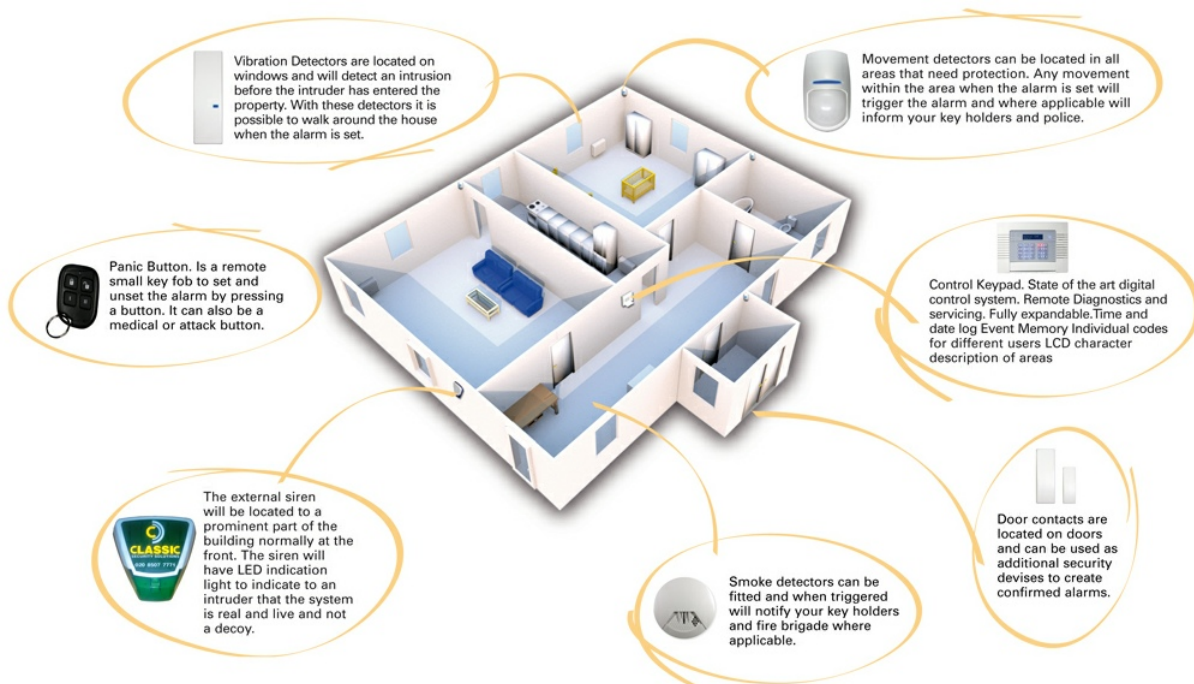
Smoke detectors can be added to all HomeSecure systems. With bronze systems you would received an SMS advising that the smoke detector has triggered. Gold systems can incorporate a response from the fire brigade.
Cost £75.00 each



Additional PIR detectors can be added to extra areas within your property. This will further enhance detection in the event of intrusion. The HomeSecure systems described above come complete with two space detectors. While this may be acceptable for a small house, additional detectors may be required for full protection.
Cost £55.00 each



Additional door contacts can be added to vulnerable side and rear doors This will further enhance detection in the event of intrusion. The HomeSecure systems described above come complete with one door contact. While this may be acceptable for most properties, additional door contacts will enhance protection.
Cost £55.00 each





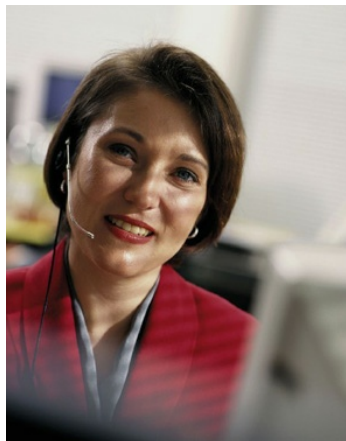
WHAT TO DO NEXT

Once that you have decided what system you would like, please contact us on 020 8507 7771 to arrange a personal visit by our surveyor. The surveyor will meet with you to discuss your system in detail and put forwards any further recommendation to secure your property. The surveyor will assist you in completion of the attached sales agreement and schedule an installation date.

Planning Procedure

1. Complete the sales agreement on the last page of this document. Including any additional items that are required.
2. Pay a deposit of 50% of the total cost.
3. We will arrange a convenient installation date for your HomeSecure system to be installed.

If you have a Gold Plus system there will be some additional documents to complete for the police authority and key holder information. Our service team will forward these before the installation date.



“Whatever your needs we are here to help”

CUSTOMERS COPY TO RETAIN

Contract Number

This agreement is made between the following parties	
A	Classic Security Solutions Ltd., Unit 25 River Road Business Park, River Road, Barking, Essex, IG11 0EA
B	Our nominated Alarm Receiving Centre (ARC).
C	Enter your details here

E QUOTATION DETAILS	
Classic Security Solutions offer, subject to the their current terms and conditions to supply, install and commission a security system as fully described in this system design specification number [] dated [] for the sum of £ [] Inclusive of vat. Additional items that I require are listed below. If no additional equipment is required, write NONE.	
If optional equipment is required, enter the item numbers below.	Enter the total amount below
	£
A deposit of £ 50% is required upon acceptance and the balance shall be payable upon completion and prior to hand-over of the system, its keys or operating codes. This offer remains valid for 30 days, after which it must be reconfirmed.	

F CUSTOMERS ACCEPTANCE OF QUOTATION			
Please read and this entire design specification and the company's current terms and conditions carefully. Once signed by you and returned to Classic Security Solutions you will have entered in to a legally binding contract.			
I hereby accept the above quotation in accordance with the specification referred to above and the company's current terms and conditions.			
Customers Signature	Print Name	Position Held	Date
Company Signature	Print Name	Position Held	Date
PLEASE RETURN THIS AGREEMENT WITH YOUR DEPOSIT IN THE PRE PAID ENVELOPE PROVIDED. PLEASE MAKE SURE THAT YOU HAVE COMPLETED AND SIGNED SECTION "F" OF THIS AGREEMENT. ONCE WE HAVE RECEIVED THE SIGNED AGREEMENT WITH YOUR DEPOSIT, WE WILL CONTACT YOU TO ARRANGE A CONVENIENT INSTALLATION DATE.			

OUR COPY PLEASE RETURN

Contract Number
NEW

This agreement is made between the following parties	
A	Classic Security Solutions Ltd., Unit 25 River Road Business Park, River Road, Barking, Essex, IG11 0EA
B	Our nominated Alarm Receiving Centre (ARC).
C	Enter your details here

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